

Commonwealth Home Support Program

In line with the *National Guide to the CHSP Client Contribution Framework*, NWRH charge, collect and report on client contributions for services delivered under the Commonwealth Home Support Program.

Client contributions are expected by the Government to ensure that all clients who can afford to contribute to the cost of their care do so, whilst protecting those most vulnerable.

Client contributions will be invoiced monthly. Direct debits or Centre-Pay deductions can be arranged or invoices can be paid within 14 days.

Fees effective from 1 October 2021

Service	Client Contribution
Domestic Assistance	\$10 per hour
Personal Care	\$10 per hour
Social Support – Individual	\$10 per hour
Social Support – Group	\$5 per hour
Meals	\$9 per meal
Flexible Respite	\$10 per hour
Home/Yard Maintenance	\$15 per hour
Nursing	\$20 per hour
Allied Health	\$20 per hour
Specialised Support Services (Continence & Dementia)	\$20 per hour
Transport	\$8 per trip

Fees are charged where less than 24 hours notice of cancellation has been provided. Group activity costs such as admission or client activity fees are at the client's own expense. Transport contributions are charged where transport is a standalone service and not part of another service.

Clients experiencing financial hardship can complete an application to have the client contribution reduced or waived.

