

Home Care Packages

Service rates effective 1 October 2021

Service	Basis	Remote	Very Remote
Domestic Assistance	Per hour	\$71.53	\$76.64
Personal Care	Per hour	\$79.94	\$85.65
Social Support – Individual	Per hour	\$79.94	\$85.65
Social Support – Group	Per hour	\$36.08	\$38.66
Flexible Respite	Per hour	\$79.94	\$85.65
Home/Yard Maintenance	Per hour	\$69.02	\$73.95
Transport (up to 50km/trip)	Per trip	\$20.00	\$20.00
Transport (over 50km/trip)	Per trip	Negotiated on request	
Meal Preparation and Delivery	Per meal	Negotiated on request	
Nursing Care (Registered Nurse)	Per hour	\$150.15	\$160.88
Nursing Care (Clinical Nurse - Continence)	Per hour	\$173.67	\$186.08
Allied Health - Psychology	Per hour	\$328.76	\$352.25
Allied Health – Physiotherapy	Per hour	\$314.47	\$336.93
Allied Health – Exercise Physiology	Per hour	\$233.79	\$250.49
Allied Health – Other therapy	Per hour	\$271.59	\$290.99

Services are charged per 15-minute block or part thereof. Fees are payable when less than 24 hours' notice of cancellation provided. Rates are based on weekday services between 7am – 6pm. Services provided outside of these hours or on Public Holidays will attract additional fees.

NWRH uses the Modified Monash Model (MMM) to determine regional, remote and very remote locations.

Charges and rates will be updated periodically to reflect changes in the costs of delivering service. Clients will be given notice of any changes to the fee schedule.





Other Home Care Package Fees Schedule

<p>Package Management Fee (administration)</p> <p>Package management charges cover the cost for the ongoing management for the administration of your monthly invoices and statements, communications, reconciling funding, fees and subsidies, rostering and scheduling, information technology and data security inclusive of government reporting and compliance to meet Government Guidelines for Home Care Packages.</p>	<p>Level 1 \$17.20/fn Level 2 \$30.20/fn Level 3 \$65.60/fn Level 4 \$99.40/fn</p>
<p>Care Management Fee (case management)</p> <p>Care management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your Care Plan.</p> <p>Care management includes services such as reviewing the Home Care Agreement and Care Plan, coordinating and scheduling of services, ensuring the care is aligned with other supports, providing a point-of-contact for the home care recipient or their support network, ensuring care is culturally appropriate and identifying and addressing risks to the home care recipient's safety.</p> <p>Care management ensures that there is no overlap, over-servicing or mismanagement of services and includes the management of your Home Care Package funding and budgets. These services may be provided in different ways including face-to-face or via phone or email.</p>	<p>Level 1 \$41.20/fn Level 2 \$72.40/fn Level 3 \$157.30/fn Level 4 \$238.50/fn</p>
<p>Basic Daily Fee</p> <p>The basic daily fee is set by the Government at a percentage of the single basic aged pension. This fee varies depending on your Home Care Package level.</p> <p>The basic daily fee is added to the Government subsidy to increase the funds available to you in your Home Care Package budget.</p>	<p>NWRH charges the Government set rate. For current fees refer to https://www.myagedcare.gov.au/home-care-package-costs-and-fees</p>
<p>Income-Tested Fee</p> <p>The income-tested fee is a contribution that care recipients may be asked to pay if they can afford to do so and is in addition to the basic daily fee. The income-tested fee is determined through an income assessment, which is conducted by Services Australia.</p>	<p>Services Australia determine this fee on an individual basis. You will be advised by letter of your fee.</p>
<p>Additional Service Fees</p> <p>If you wish to purchase additional services over and above what is covered in by your Home Care Package budget you may do so and pay privately for these services. Services are charged at the advertised rate and you will be invoiced for these monthly.</p> <p>These services are optional and will be negotiated with you as part of our care management processes.</p>	<p>Additional services charged as per the NWRH Fee schedule.</p>