

## NWRH Consumer Feedback WIN \$500 Gift Voucher Terms and Conditions

1. Taking part in this incentive constitutes acceptance of these terms and conditions.
2. Incentive commences:
  - ***at 9am on the 1<sup>st</sup> July 2025 and closes on 12pm 31<sup>st</sup> December 2025.***
3. The incentive prize will only be drawn if entries are greater than or equal to the sample size (200 per cycle).
4. The final winner will be drawn on ***Monday 12<sup>th</sup> January 2026***. The first correctly completed entry will be considered the winner.
5. Winners will be notified by phone and will need to receive their gift card in person at their local NWRH location. Photo identification is required.
6. The promoter of the incentive is North and West Remote Health (NWRH) Ltd, (ABN 881 505 990 27) Address: 261-263 Ross River Road, Aitkenvale Qld 4814.
7. Entry is open to all clients and/or carers (past and current) of North and West Remote Health; one entry per person.
8. Paid and volunteer employees (past and current) of the promoter (and their immediate families) are not eligible to enter.
9. To enter the incentive and be in the running to win a \$500 Gift Voucher, entrants must:
  - Complete the survey (18 Questions; approx. 5 minutes)
  - Complete their details (including name, address, postcode and phone) at the end of the survey
10. The gift card by Mastercard® can be used for purchasing goods and services where Mastercard® prepaid cards are accepted for electronic transactions (excluding transactions at ATMs or over the counter at financial institutions).
11. Gift Cards are subject to the Gift Cards Terms & Conditions (T&Cs) Australia Post Gift Card by Mastercard® ("Card"), which forms the use for this gift card. By using this gift card you are accepting these T&Cs. The full T&Cs are available online at [https://auspost.com.au/content/dam/auspost\\_corp/media/documents/australia-post-gift-card-for-mastercard-terms-and-conditions.pdf](https://auspost.com.au/content/dam/auspost_corp/media/documents/australia-post-gift-card-for-mastercard-terms-and-conditions.pdf)
12. NWRH have no obligation to replace or refund value for misused, damaged, lost or stolen Cards.
13. NWRH will attempt to contact the winner no more than three (3) documented instances over a 1-month period from time of draw. If contact is not made within this time a redraw from relevant entrants will be applicable.