NWRH

www.nwrh.com.au

HOW TO BECOME A
Journey Coordinator

QUALIFICATIONS
- On the job training provided

DESIRABLE
- Understanding of mental health challenges and the impact they can have on individuals.
- Ability to work in a person-centred, strengths-based, trauma-informed and recovery-focused way.
- Knowledge of, or ability to learn about, local support services and referral pathways.

SCHOOL SUBJECTS
- General English or Essential English desirable
- No additional formal requirements

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REGISTERED CHARITY

IHCA CERTIFIED ISO 9001:2015 Quality Certified Organisation

WHAT DOES A JOURNEY COORDINATOR AT NWRH DO EACH DAY?

- **Support people on their mental health journey:** Work with individuals referred through the North Queensland Primary Health Network Stepped Care program to help them access the right supports for their needs.
- **Understand each person's needs:** Use tools like the IAR-DST to work alongside participants and develop personalised support plans.
- **Build skills and confidence:** Provide guidance, education, and practical support to help people strengthen their wellbeing and self-management skills.
- **Connect people with the right services:** Coordinate referrals, advocate for participants, and support smooth transitions between services.
- **Work with the community:** Collaborate with local providers and referrers to ensure coordinated, person-centred care for people across the region.

If you are interested in chatting to one of our team about their journey to working at NWRH,

please contact our Human Resources team

hr@nwrh.com.au

- Scan the QR code to check out NWRH Careers!
- Browse our current jobs & watch our team in action
- Hear real stories
- See how we're making a difference

YOUR DREAM ROLE COULD BE JUST ONE SCAN AWAY!