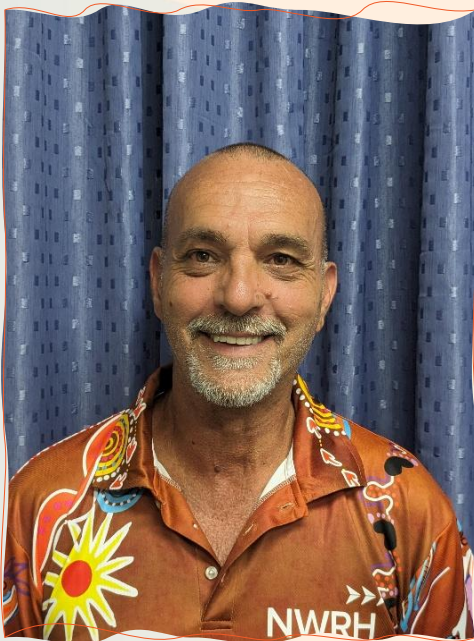




NWRH

Operating in over 50 communities across rural, regional and remote Queensland



Why did you Join NWRH?

Relocated to Queensland and found an advert for an outreach counsellor position. Enjoy getting out into communities and helping. Started off doing outreach to Longreach, then did Mount Isa and Mornington Island, then spent some time in Mackay. Now I do outreach just to Longreach.

What does your role Involve Day to day?

I am a counsellor under the carer gateway program, so I do phone counselling daily. Case notes, funding applications for clients, support letters. Outreach trips for face-to-face client appointments, for one week once a month.

What has been your biggest achievement or proudest moment at work?

The feedback I get from my clients. They are very thankful for the support and guidance provided. I enjoy helping people.

What do you love about NWRH?

Management are all approachable, even up to the CEO who takes time to stop and talk. I have been under a few different managers, and they have all been very supportive. Colleagues are all great and supportive, team work, everyone works together to help each other.

What advice would you give to someone new starting at NWRH?

Be yourself and enjoy the work. It can be very enjoyable doing things for the community.





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What do you love about your location?

I am based in the gold coast, some nice nature spots around the area and the weather is quite nice. Beauty of doing outreach is being able to visit other communities and get to experience different ways of living.

What do you enjoy doing outside of Work?

I enjoy camping. I have a camper van, that's my main thing I enjoy. Love gardening and planting food. Enjoy going to farmer's markets.

